Software Upgrade Procedure on a Server

1. Spiralsoft Website Home Page:



Go to <u>www.spiralsoft.co.za</u> and Login with your own Username & Password.

- (If you do not know your Username or Password, please contact Spiralsoft on (012) 345 5551)
- 2. <u>After Logging Into the Website</u>:



After Logging into the Website, click on the **Downloads** Menu.

• Click to download the latest version e.g. click on the <u>Advantage 2004.4.7 – Upgrade</u> <u>Components</u> link. The download will then start momentarily.



3. What to do when the Download Screen Appears:



Please NOTE! - When the "File Download" screen appears,

- Check the file name <u>Underlined at the Top.</u>
- Tick the check box that says: "Always ask before opening this type of file".
- <u>Click on SAVE!</u> Not Open.

4. <u>Where to Save the files</u>:

Save As				? 🔀
Save jn:	🞯 Desktop	~	G 🕸 📂 🖽 -	
My Recent Documents	My Documents My Computer My Network Places Backup (E)			
Desktop	+			
My Documents				
My Computer				
S	File <u>n</u> ame: dvantag	e_2004.4.7_Upgrade_Comp	ponents.rar 💌 🧯	Save
My Network	Save as type: WinRAF	archive	× .	Cancel

On this screen, make sure to select the "Desktop" (Next to the arrow)

• After selecting the "Desktop" Click on the "Save" button.



System Installation

5. After Saving the Upgrade Components:



If you <u>do not</u> have WinRar extraction tool installed, go back to the Downloads page on the Spiralsoft website:

- Click on the "WinRAR 3.30" link to download this extraction tool.
- 6. <u>What to do when the Download Screen Appears</u>:



Please NOTE! - When the "File Download" screen appears,

- Check the file name <u>Underlined at the Top.</u>
- <u>Click on SAVE!</u> Not Run.



7. <u>Where to Save the WinRAR 3.30 extraction tool</u>:

Save As		? 🗙
Save jn:	🕼 Desktop 💽 🕜 🗇 📴 🖽 -	
My Recent Documents Desktop My Documents	My Documents My Computer My Network Places Advantage Back Office Advantage Point-of-Sale Backup (E) Microsoft Office Outlook 2003	
My Computer		
My Network	File name: WinRAR 3.30 Corporate Edition.exe Save as type: Application	Save Cancel

On this screen, make sure to select the "Desktop" (Next to the arrow)

- After selecting the "Desktop" Click on the "Save" button.
- 8. Logging Out of the Spiralsoft Website after Downloading the Software:



Now that we have finished Downloading all the necessary Software, you can "**Logout**" from the Website as **indicated in the Top Right**.



9. After Downloading:



After the WinRAR file has been downloaded (Note what the icon looks like)

- Double Click on the <u>WinRAR_3.30_Corporate_Edition.exe</u> Icon.
- 10. Installing WinRAR 3.30 (Screen 1)

WinRAR 3.30 Corporate Edition		
WINRAR	Copyright by E	© 1993-2003 ugene Roshal
Destination folder		
C:\Program Files\WinRAR	▼ [Browse
 WinHAH is a powerful archiver. It provides complete support unpacking of ARJ, CAB, LZH, ACE, TAR, GZ, UUE, BZ2, JAR, ISI features are strong compression, volumes, encryption, self-extractine facilities. WinRAR is shareware. Anyone may use it during a test period test period or less, if you wish to continue to use WinRAR, you must there are no additional license fees, apart from the cost of with the creation and distribution of RAR archives or self-extracting owners may use their copies of WinRAR to produce and distribute additional RAR royalties. 	ort of RAR and ZIF D. Among WinRAR ig modules, backup d of 40 days. Follow it register. of registration, associ archives. Legally re those archives free	* hiles, ning this ciated egistered of any
Install Cancel		

After double clicking the <u>WinRAR_3.30_Corporate_Edition.exe</u> Icon, you will be prompted with this screen.

• Click on the "Install" button.



11. Installing WinRAR 3.30 (Screen 2)

🗃 WinRAR Setup	
Associate WinRAR with	Interface
 ☑ BAR ☑ ZIP ☑ GZip ☑ CAB ☑ UUE ☑ ARJ ☑ BZ2 ☑ LZH ☑ JAR ☑ ACE ☑ ISO 	 Add WinRAR to Desktop Add WinRAR to Start Menu Create WinRAR program group Shell integration Integrate WinRAR into shell Cascaded context menus Icons in context menus
Select all	Context menu items
These options control integration of Wi choose archive types to handle by WinR WinRAR executable. And the last group integration provides handy facilities like " is no reason to disable it. Press "Help" button to read more detai	nRAR into Windows. The first group of options allows to AR. The second group selects places to add links to the controls integration into the Windows shell. Shell Extract'' item in archive context menus, so usually there led description of these options.

After clicking on the "Install" button, this screen will appear.

- Make sure you click on the "Select All" button and then click on "OK"
- 12. Installing WinRAR 3.30 (Screen 3)

🗃 WinRAR Setup	×
WinRAR has been successfully installed to C:\Program Files\WinRAR	
Use "Settings" command from the WinRAR "Options" menu for further customization.	
If you installed WinRAR for the first time, do not forget to read online help.	
Please remember that WinRAR is shareware, only your registrations allow us to continue to make improvements.	
If you are not sure if you have the latest WinRAR version, please visit the WinRAR homepage. You may also register WinRAR with our secure transaction server, directly from that page.	
<u>Run WinRAR</u> Read <u>h</u> elp View license <u>Price list</u> Home page]
Thank you for using WinRAR !	
Done	2



After clicking on the "OK" button, your installation is complete.

- Click on the "Done" button to complete the installation.
- 13. <u>WinRAR Completion Screen</u>:

C:\Documents and Setting	s∖Administrator	\Start Menu	\Programs\WinRAR	
<u> E</u> ile <u>E</u> dit <u>V</u> iew F <u>a</u> vorites <u>1</u>	ools <u>H</u> elp			X
🜀 Back - 🕥 - 🏂 🍃	🔎 Search 🛛 🌔 Fi	olders	32 🗙 🖌 🔟 -	
Address 🛅 C:\Documents and Set	tings\Administrator\S	itart Menu\Prog	grams\WinRAR	💌 🄁 Go
Name 🔺	Size	Туре	Date Modified	
Name Console RAR manual WinRAR WinRAR help	Size 1 KB 1 KB 1 KB	Type Shortcut Shortcut Shortcut	Date Modified 2009/09/28 16:35 2009/09/28 16:35 2009/09/28 16:35	

When this screen appears, the installation is complete.

- Please close the screen by clicking on the Red exit box **on the top right**.
- 14. Upgrade components "Icon" Change:



Note that the Advantage 2004.4._ Icon has changed. This means that WinRAR now recognises this file type.



System Installation

Spiralsoft Advantage

15. <u>Extracting the Advantage Upgrade Components</u>:



You have to extract the Upgrade Components in order to do the upgrade.

- <u>**Right Click**</u> on the "<u>Upgrade Components</u>" and click on "<u>Extract Here</u>"
- 16. <u>The Extraction Screen</u>:

Extracting fr	om Advan	
extracting 0.sql		82%
Elapsed time Time left	00:00:04 00:00:00	82%
Background	<u>Pa</u>	use
Cancel	н	qle

After clicking on the "Extract Here" button, the extracting wizard will briefly appear.

• Wait until the extraction screen closes automatically and follow the next step.



17. <u>After Extracting the Upgrade Components</u>:



After extracting the "Upgrade Components" .rar file, you will notice a FOLDER.



System Installation

18. Un-Installing the Previous Version of Spiralsoft Advantage: 🔥 Accessibility Options 💐 Add Hardware 🐻 Add or Remove Programs Administrative Tools 🍓 Automatic Updates 🧬 Date and Time 🕵 Display 🔂 Folder Options 🛅 Fonts My Computer 沟 Game Controllers Internet Options 🖮 Keyboard My Network 🛈 Mail Places Mouse Network Connections 🚳 Network Setup Wizard 🗐 NVIDIA Control Panel Administrator 🕙 NVIDIA nView Desktop Manager bone and Modem Options Microsoft Office Outlook My Documents 🕼 Power Options 进 Internet Explorer **My Computer** Printers and Faxes 谢 Paint Regional and Language Options **My Network Places** Scanners and Cameras Control Panel 🙆 Scheduled Tasks - D 🌒 Security Center Printers and Faxes SigmaTel Audio

It is very **Important** to "<u>Un-Install</u>" the software before you begin the Upgrade.

Search

🖅 Run...

Help and Support

Sounds and Audio Devices

温 Taskbar and Start Menu

📝 Speeth

🚺 System

First. Click on "Start"

All Programs

- Go to "Control Panel"
- And then click on "Add or Remove Programs"



System Installation

19. Scroll Down to "Spiralsoft Advantage 2004. . :



Select the Spiralsoft Advantage 2004.__ Enterprise Application from the List.

- First Scroll down until you see the Spiralsoft Advantage 2004._. Enterprise Application
- Click on the Spiralsoft Advantage 2004._._ Enterprise Application so that it is highlighted.
- Click on the Remove button.

20. <u>Removing the "Spiralsoft Advantage 2004.</u> <u>Enterprise Screen"</u>:

SAdd or Rei	nove Programs			
5	Currently installed programs:	Show up <u>d</u> ates	Sort by: Name	*
C <u>h</u> ange or Remove Programs	闘 High Definition Audio Driver Package - KB88811 弱 Intel(R) Management Engine Interface	1		^
1	Intel(R) PRO Network Connections 12.1.12.0		Size	6.97MB
	🐼 LaserJet 1020 series		Size	1.16MB
Programs	📴 Microsoft Office Basic Edition 2003		Size	428.00MB
-	Microsoft S Spiralsoft Advantage 2004.	4.2 Enterprise	Size	64.36MB
Add/Remove Windows	MSXML 4.0 Please wait while Windows 2004.4.2 Enterprise	s configures Spiralsoft Advantage	Size	1.23MB
Components	OrderRemi		Size	0.50MB
	Time remaining: 2 seconds		Size	24.06MB
et Program	Spiralsoft	Cancel	Size	42.10MB
Access and	Click here for support information.		Used	frequently
Deraults			Last Used On	2009/04/25
	To change this program or remove it from your	computer, click Change or Remove.	Change	Remove
	🛃 SQL-DMO for SQL Server 2005		Size	5.19MB
	🛃 Striata Reader			
	🛃 Windows Installer 3.1 (KB893803)			
	🔚 WinRAR archiver		Size	2.78MB



21. Add or Remove Screen after Spiralsoft Advantage has been Removed:

🐞 Add or Re	move Programs			
5	Currently installed programs:	Show up <u>d</u> ates	Sort by: Name	×
C <u>h</u> ange or Remove	🧐 Command & Conquer Generals	54757 ⁴	Size	1,228.00MB 🔺
Programs	😻 Command and ConquerTM Generals Zero Hour		Size	1,228.00MB
1	🔀 High Definition Audio Driver Package - KB888111			
	15 Intel(R) Management Engine Interface			
Add <u>N</u> ew Programs	Intel(R) PRO Network Connections 12.1.12.0		Size	6.97MB
~	🐼 LaserJet 1020 series		Size	1.16MB
	🔁 Microsoft Office Basic Edition 2003		Size	428.00MB
Add/Remove Windows	💋 Microsoft SQL Server Desktop Engine		Size	64.36MB
Components	🛃 MSXML 4.0 SP2 Parser and SDK		Size	1.23MB
	NVIDIA Drivers			OPEN CONSTRUCT
	OrderReminder HP LaserJet 1020		Size	0.50MB
Set Program Access and	🔀 SigmaTel Audio		Size	24.06MB
Defaults	📳 SQL-DMO for SQL Server 2005		Size	5.19MB
	Click here for support information.		Used	<u>rarely</u>
	To change this program or remove it from your computer, click Cha	nge or Remove.	Change	Remove
	🕞 Striata Reader			
	🕞 Windows Installer 3.1 (KB893803)			
	WinRAR archiver		Size	2.78MB 🥃

This is what the Add or Remove screen will look like after Spiralsoft Advantage has been removed. Please **DO NOT REMOVE** the **SQL DMO for SQL Server 2005**!

- 6 🗁 C: \Documents and Settings\Administrator\Desktop\Advantage_2004.4.7_Upgrade_Components 📕 My Network Tools Help File Edit View Favorites 🔾 Back 🕤 🕤 - 🏂 🔎 Search 🌔 Folders 🛛 🙀 🎲 🗙 🌳 🎹 🕇 💌 🔁 Go Address 🗁 C:\Documents and Settings\Administrator\Desktop\Advantage_2004.4.7_Upgrade_Components Date Modified Name -Size Type Backup Shortcuts File Folder 2009/09/28 12:54 🛅 Manual SQL Version Updates File Folder 2009/09/28 12:54 Cripts File Folder 2009/09/28 12:54 🚞 Setup File Folder 2009/09/28 12:54 SpVersions File Folder 2009/09/28 12:54 _3rdPa~1.cab 4,119 KB WinRAR archive 2009/09/20 08:47 科 0x0409.ini 7 KB Configuration Settings 2007/03/08 21:16 🗖 Advantage.ico 2007/08/15 07:16 3 KB Icon Autorun.inf 1 KB Setup Information 2007/08/27 13:01 Database.cab 2009/09/20 08:46 1,640 KB WinRAR archive 1,780 KB Application 2004/11/28 16:53 Progra~1.cab 10,221 KB WinRAR archive 2009/09/20 08:47 🔄 setup.exe 🔸 355 KB Application 2009/09/20 08:47 VinRAR 3.3. Setun.ini 3 KB Configuration Settings 2009/09/20 08:47 😓 Spiralsoft Advantage 2004.4.7 Enterprise.msi 🛛 19,816 KB 🛛 Windows Installer Package 🖉 2009/09/20 08:47 System~1.cab 521 KB WinRAR archive 2009/09/20 08:47 WindowsInstaller-KB893803-x86.exe 2005/05/16 23:42 2,525 KB Application antage C:\Documents and Se..
- 22. <u>Starting the Upgrade Procedure</u>:

Double Click on the Advantage 2004._._ Upgrade Components to open the extracted folder (White Arrow pointing to Circle).

- Double Click on the "setup.exe" (Red Arrow)
- Wait for the screen to come up showing "Preparing to Install"



23. Advantage Welcome Screen:



At this screen, just click on "Next"

24. <u>Spiralsoft Licence Agreement</u>:

🔀 Spiralsoft Advantage 2004.4.7 Enterprise - InstallSh	ield Wizard 🛛 🛛 🔀
License Agreement Please read the following license agreement carefully.	advantage
SPIRALSOFT ADVANTAGE®	
SPIRALSOFT NO-NONSENSE LICENSE STATEMENT AND LIMITED WARRANTY	
IMPORTANT - READ CAREFULLY This license statement and limited warranty constitutes a legal agreement ("License Agreement") between you (ei as an individual or a single entity) and SPIRALSOFT (Pty) Ltd ("SPIRALSOFT") for the software product ("Software") identified obey principal on useftware	ther
OI accept the terms in the license agreement	Print
OI do not accept the terms in the license agreement	
< Back	ext > Cancel

This Screen displays the License and Support Agreement.

- Click on the "I accept the terms..." and then Click on "Next"
- You can also print a copy of the Licence Agreement here or print a copy from C:\Program Files\Spiralsoft\Advantage\Legal



25. Customer Information:

🕏 Spiralsoft Advantage 2004.4.7 Enterpris	e - InstallShield Wizard 🛛 🛛 🚺
Customer Information Please enter your information.	advantage
User Name:	
Training-4	
Organization:	
Spiralsoft	
at all biald	
	k Next > Cancel

This screen displays your Computer Name and Organization.

• Click on "Next"

26. Setup Options:



Remember: The "Advantage Software Installation" option is checked by default.



System Installation

- Select the "Advantage Database Installation" option and then the "Database Upgrade" option.
- After you have selected those two options, click the "Next" button.

27. Data Server & SQL Username and Password:

ou are installing to:			
ou are installing to:		~	
		~	
cation credentials of current user			
cion using the Login ID and passy	word below		
	~		
***		_	
+	tion using the Login ID and passv 3 *****	tion using the Login ID and password below	tion using the Login ID and password below

DO NOT CHANGE THE SQL LOGIN ID OR PASSWORD!!!

• Make sure that the "**Database Server that you are installing to**" is the correct one. It should automatically display in the drop down field above. **Note**: The Name in the drop down field **must be the server name** or must say "**Local**"



28. <u>Selecting the Databases to Install</u>:



• Click on the "Select All" button and then click on the "Next" button.

29. Installation Overview:

teady to Install the Program	
The wizard is ready to begin installation.	ത്രത്തിന്നുമില്ല
Click Install to begin the installation.	
If you want to review or change any of your installation exit the wizard.	on settings, click Back. Click Cancel to
Destination:	<u> </u>
C:\Program Files\Spiralsoft\Advantage\	
Setup Type:	
Advantage Software Installation	
Advantage Database Installation	
Liborede	
Database Server:	
Training-4	
Databases to upgrade:	
TESTOB	× .
-lichiala	
alishield	

This is the Installation Overview Screen.

• Click on the "Install" button.



30. Installation Progress Bar:

🞲 Spiralsoft Advantage 2004.4.7 Enterprise - InstallShield Wizard 🛛 🔲 🕅 🔀	
Installing The prog	spiralsoft Advantage 2004.4.7 Enterprise advantage 2004.4.7 Enterprise advantage 2004.4.7 Enterprise advantage
P	Please wait while the InstallShield Wizard installs Spiralsoft Advantage 2004.4.7 Enterprise. This may take several minutes.
	Status:
	Backup - TESTDB
InstallShield -	
	< <u>B</u> ack <u>N</u> ext > Cancel

This screen indicates that the upgrade process has started. The first phase of the upgrade is making a back-up of the specified database.

31. <u>Upgrading of the Database</u>:

🔀 Spiralso	oft Advantage 2004.4.7 Enterprise - InstallShield Wizard 🛛 🔲 🔯
Installing The prog	gram features you selected are being installed.
P	Please wait while the InstallShield Wizard installs Spiralsoft Advantage 2004.4.7 Enterprise. This may take several minutes. Status: Database Undate: TESTDB - Script: C:\Documents and Settings\Ad\3 sql
InstallShield -	< <u>B</u> ack Next > Cancel

This screen indicates that the upgrade of the Database has started. This is the second phase of the upgrade.



32. Database Upgrade Status:

🕞 Spiralsoft Advantage 2004.4.7 Enterprise - InstallShield Wizard 🛛 🛛 🛽	×
Database Update Result Summary of the result for the database update	
TESTDB - Successful	
Install5hield < <u>B</u> ack <u>Next</u> > <u>Cancel</u>	

This screen indicates that the upgrade of the Database is Complete. This is the third phase of the upgrade.

- Click "Next" to begin the installation of the "Advantage Application".
- 33. Advantage Installation Progress Bar:

🔂 Spiralso	oft Advantage 2004.4.7 Enterprise - InstallShield Wizard 🛛 🔲 🔯
Installing The prog	spiralsoft Advantage 2004.4.7 Enterprise advances you selected are being installed.
P	Please wait while the InstallShield Wizard installs Spiralsoft Advantage 2004.4.7 Enterprise. This may take several minutes.
	Status:
	Copying new files
InstallShield –	
	< <u>Back</u> <u>N</u> ext > Cancel



System Installation

This screen indicates that the installation of the Advantage Application is in progress. This is the fourth and final phase of the upgrade.

34. Installation is Complete:



The Installation of the Sever is now Complete,

• Click "**Next**" to complete the Installation.

