

Software Upgrade Procedure on a Server

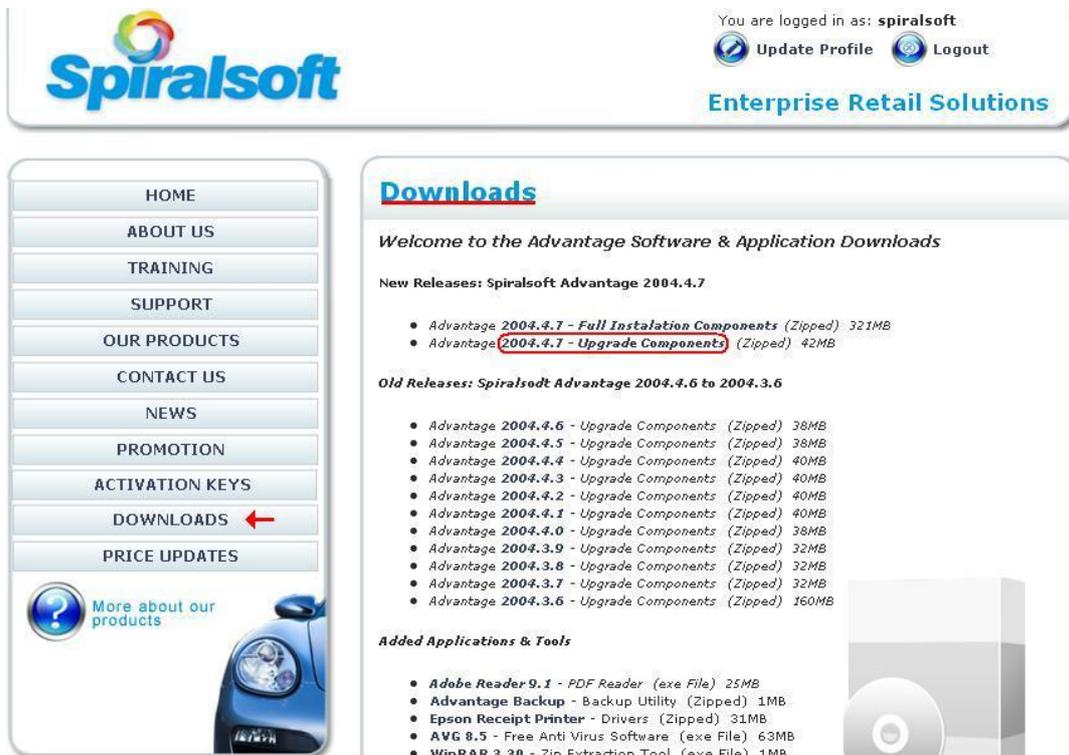
**1. Spiralsoft Website Home Page:**



Go to [www.spiralsoft.co.za](http://www.spiralsoft.co.za) and Login with your own Username & Password.

- (If you do not know your Username or Password, please contact Spiralsoft on (012) 345 5551)

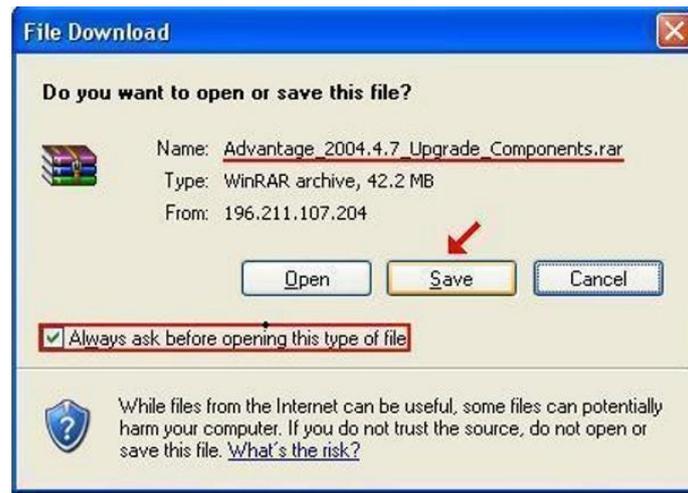
**2. After Logging Into the Website:**



After Logging into the Website, click on the **Downloads** Menu.

- Click to download the latest version e.g. click on the [Advantage 2004.4.7 – Upgrade Components](#) link. The download will then start momentarily.

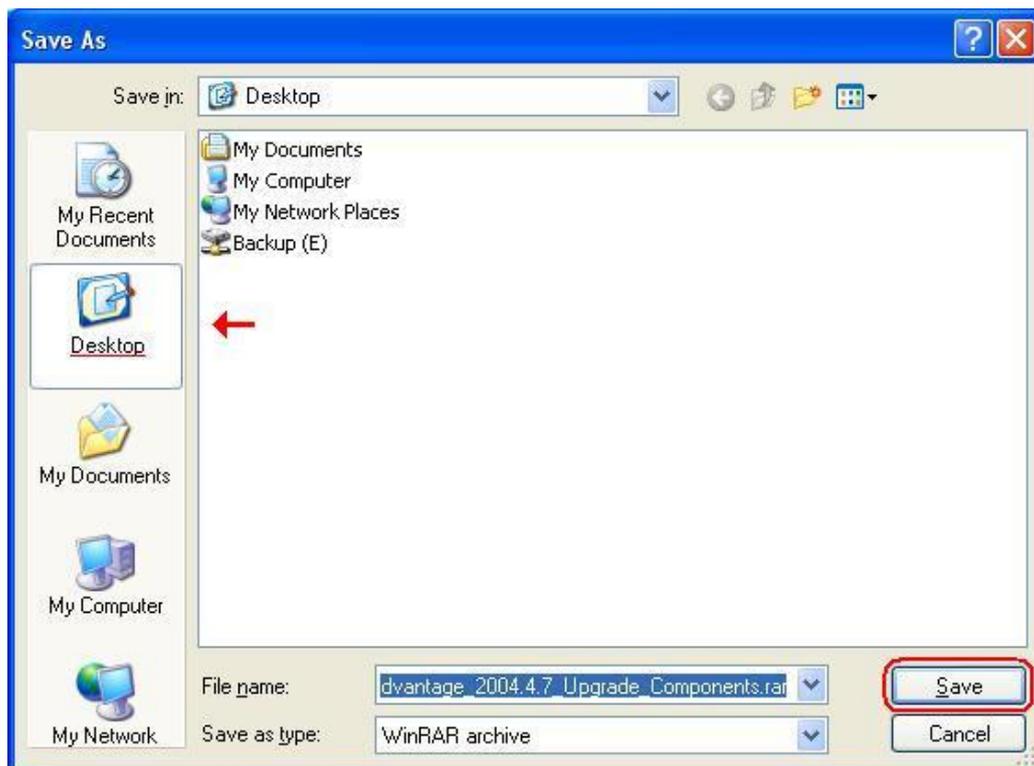
### 3. What to do when the Download Screen Appears:



Please NOTE! – When the “File Download” screen appears,

- Check the file name – Underlined at the Top.
- Tick the check box that says: “Always ask before opening this type of file”.
- **Click on SAVE!** Not Open.

### 4. Where to Save the files:



On this screen, make sure to select the “Desktop” (Next to the arrow)

- After selecting the “Desktop” Click on the “Save” button.

5. After Saving the Upgrade Components:

You are logged in as: spiralsoft  
 Update Profile Logout  
 Enterprise Retail Solutions

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### Downloads

Welcome to the Advantage Software & Application Downloads

New Releases: Spiralsoft Advantage 2004.4.7

- Advantage 2004.4.7 - Full Installation Components (Zipped) 321MB
- Advantage 2004.4.7 - Upgrade Components (Zipped) 42MB

Old Releases: Spiralsodt Advantage 2004.4.6 to 2004.3.6

- Advantage 2004.4.6 - Upgrade Components (Zipped) 38MB
- Advantage 2004.4.5 - Upgrade Components (Zipped) 38MB
- Advantage 2004.4.4 - Upgrade Components (Zipped) 40MB
- Advantage 2004.4.3 - Upgrade Components (Zipped) 40MB
- Advantage 2004.4.2 - Upgrade Components (Zipped) 40MB
- Advantage 2004.4.1 - Upgrade Components (Zipped) 40MB
- Advantage 2004.4.0 - Upgrade Components (Zipped) 38MB
- Advantage 2004.3.9 - Upgrade Components (Zipped) 32MB
- Advantage 2004.3.8 - Upgrade Components (Zipped) 32MB
- Advantage 2004.3.7 - Upgrade Components (Zipped) 32MB
- Advantage 2004.3.6 - Upgrade Components (Zipped) 160MB

Added Applications & Tools

- Adobe Reader 9.1 - PDF Reader (exe File) 25MB
- Advantage Backup - Backup Utility (Zipped) 1MB
- Epson Receipt Printer - Drivers (Zipped) 31MB
- AVG 8.5 - Free Anti Virus Software (exe File) 63MB
- **WinRAR 3.30 - Zip Extraction Tool (exe File) 1MB**

If you do not have WinRAR extraction tool installed, go back to the Downloads page on the Spiralsoft website:

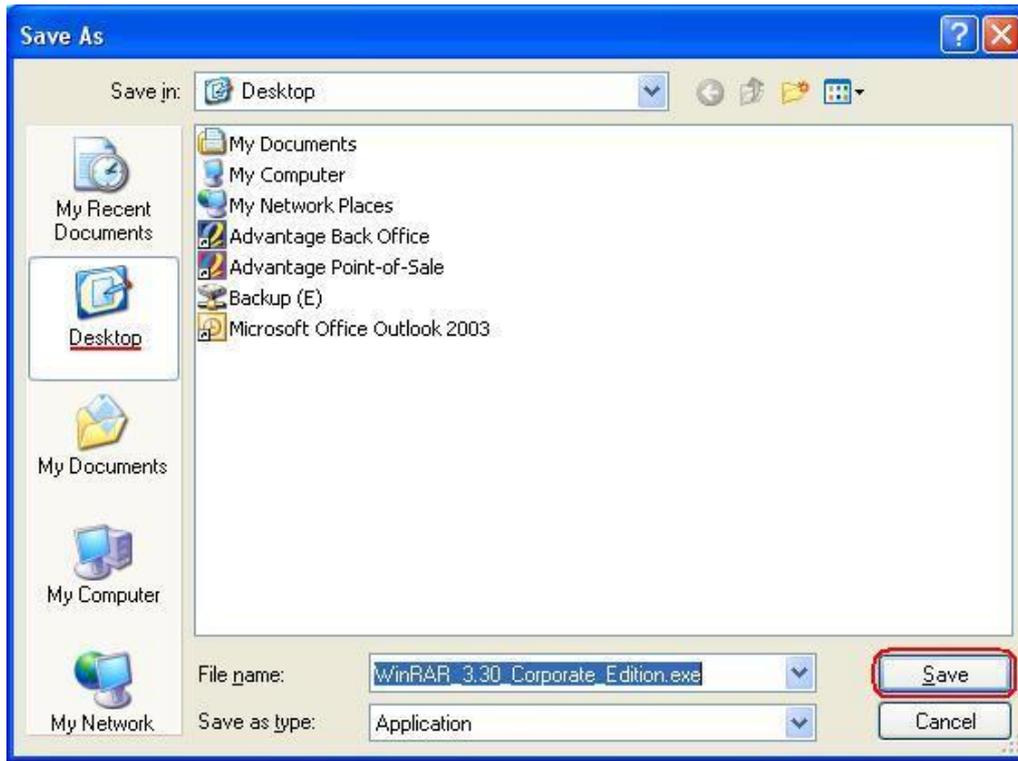
- Click on the “WinRAR 3.30” link to download this extraction tool.

6. What to do when the Download Screen Appears:

Please NOTE! – When the “File Download” screen appears,

- Check the file name – Underlined at the Top.
- Click on SAVE! Not Run.

### 7. Where to Save the WinRAR 3.30 extraction tool:



On this screen, make sure to select the “Desktop” (Next to the arrow)

- After selecting the “Desktop” Click on the “Save” button.

### 8. Logging Out of the Spiralsoft Website after Downloading the Software:

The screenshot shows the Spiralsoft website interface. The user is logged in as 'spiralsoft'. In the top right corner, there are links for 'Update Profile' and 'Logout', with a red arrow pointing to the 'Logout' link. The main content area displays a 'Downloads' section with a list of software releases and their sizes.

**Downloads**

Welcome to the Advantage Software & Application Downloads

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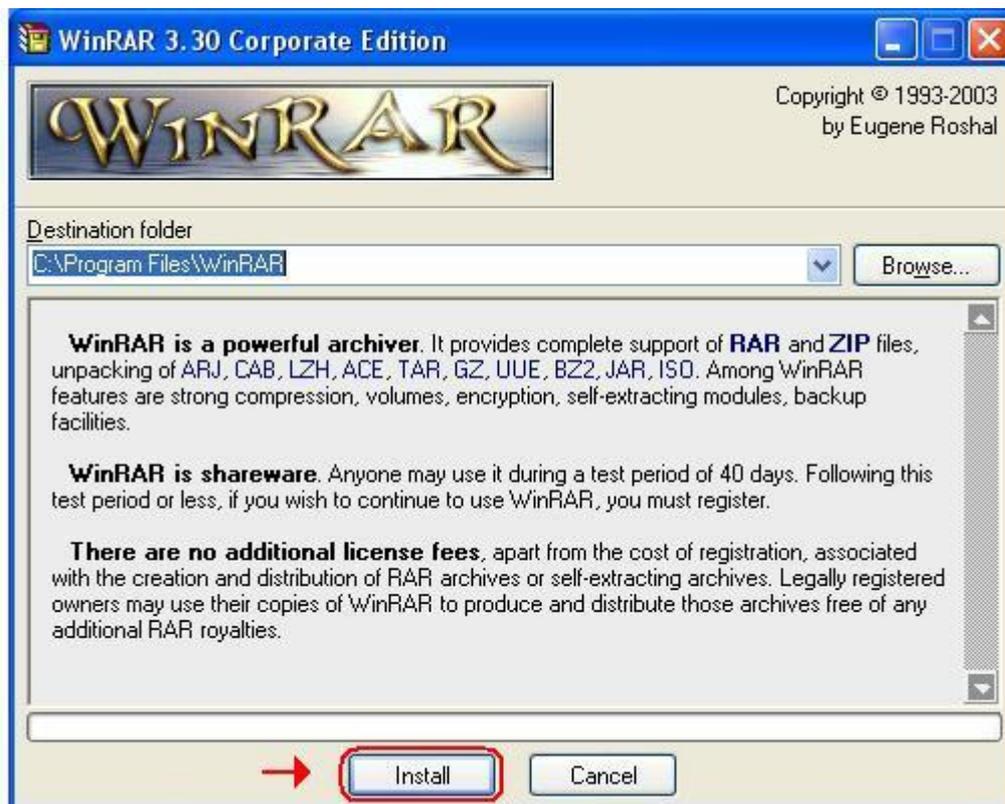
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- AVG 8.5 - Free Anti Virus Software (exe File) 63MB
- WinRAR 3.30 - Zip Extraction Tool (exe File) 1MB

Now that we have finished Downloading all the necessary Software, you can “Logout” from the Website as **indicated in the Top Right**.

9. After Downloading:

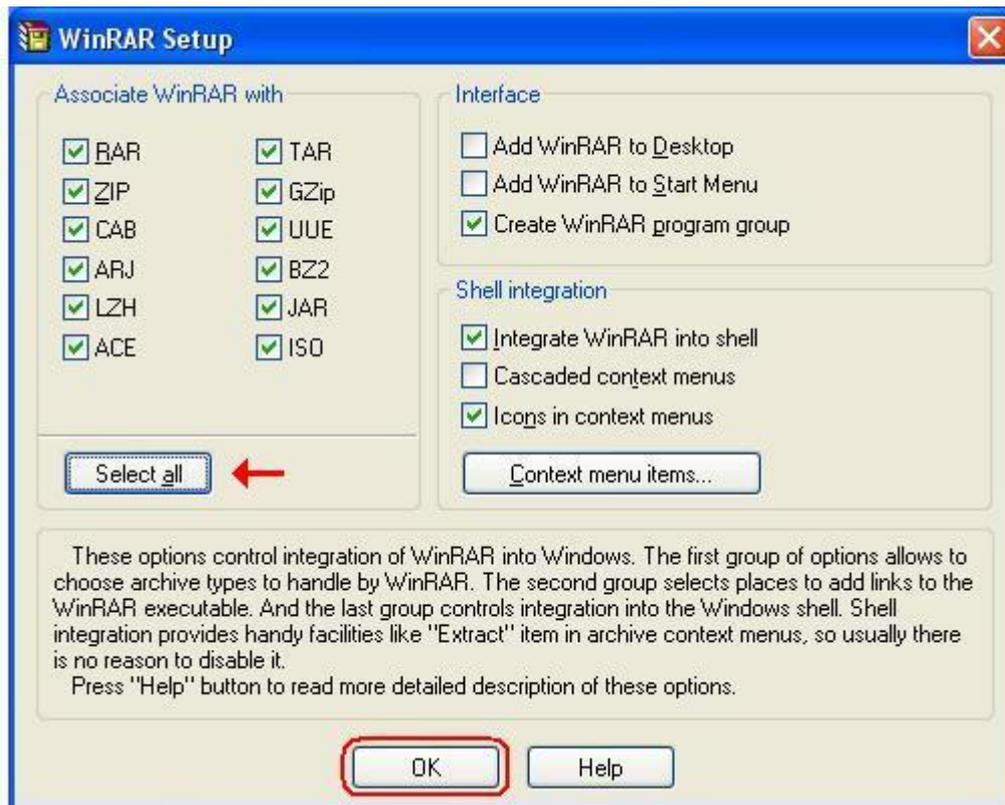
After the WinRAR file has been downloaded (Note what the icon looks like)

- Double Click on the **WinRAR 3.30 Corporate Edition.exe** Icon.

10. Installing WinRAR 3.30 (Screen 1)

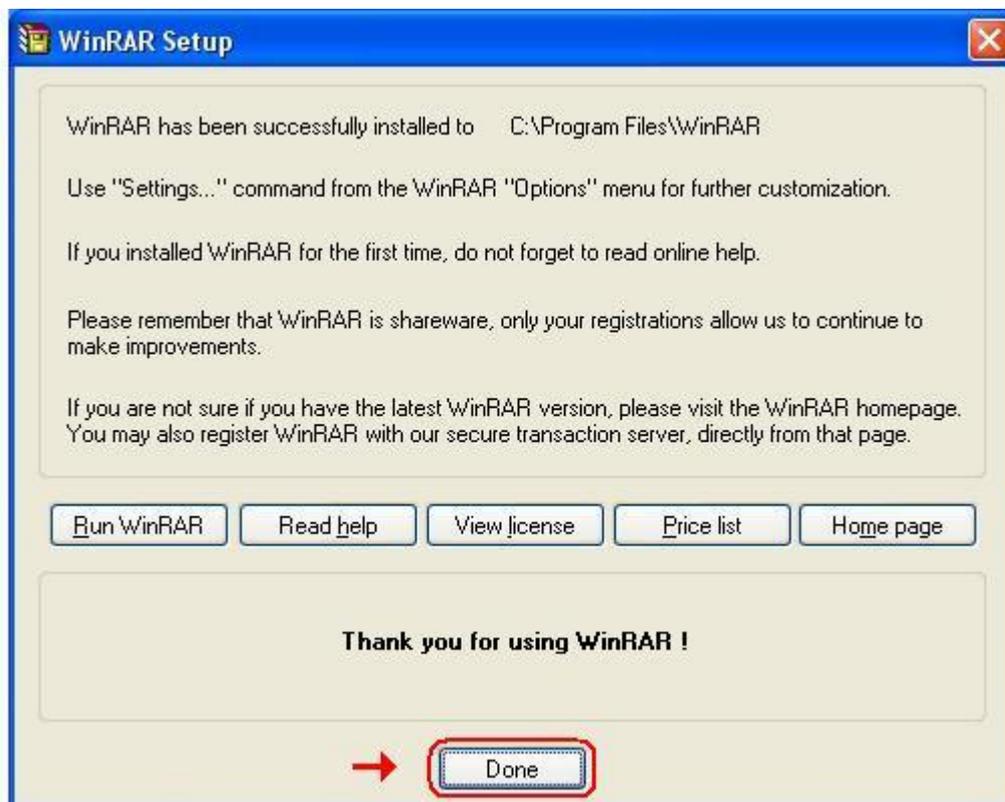
After double clicking the **WinRAR 3.30 Corporate Edition.exe** Icon, you will be prompted with this screen.

- Click on the “Install” button.

11. Installing WinRAR 3.30 (Screen 2)

After clicking on the “Install” button, this screen will appear.

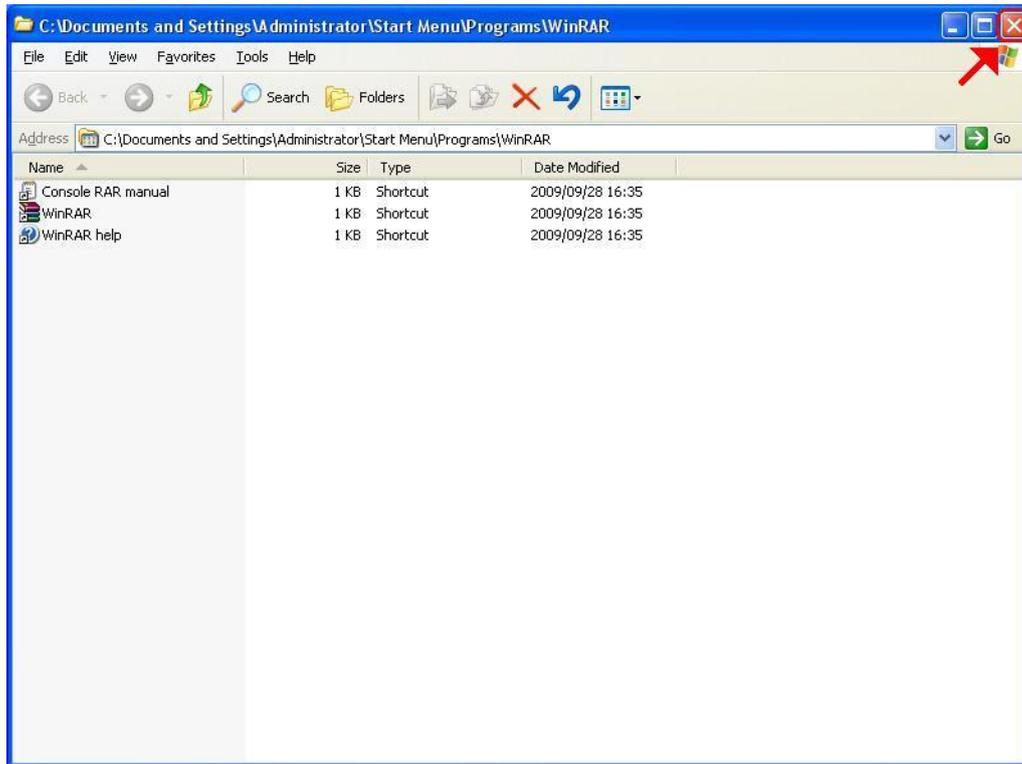
- Make sure you click on the “Select All” button and then click on “OK”

12. Installing WinRAR 3.30 (Screen 3)

After clicking on the “OK” button, your installation is complete.

- Click on the “Done” button to complete the installation.

### 13. WinRAR Completion Screen:



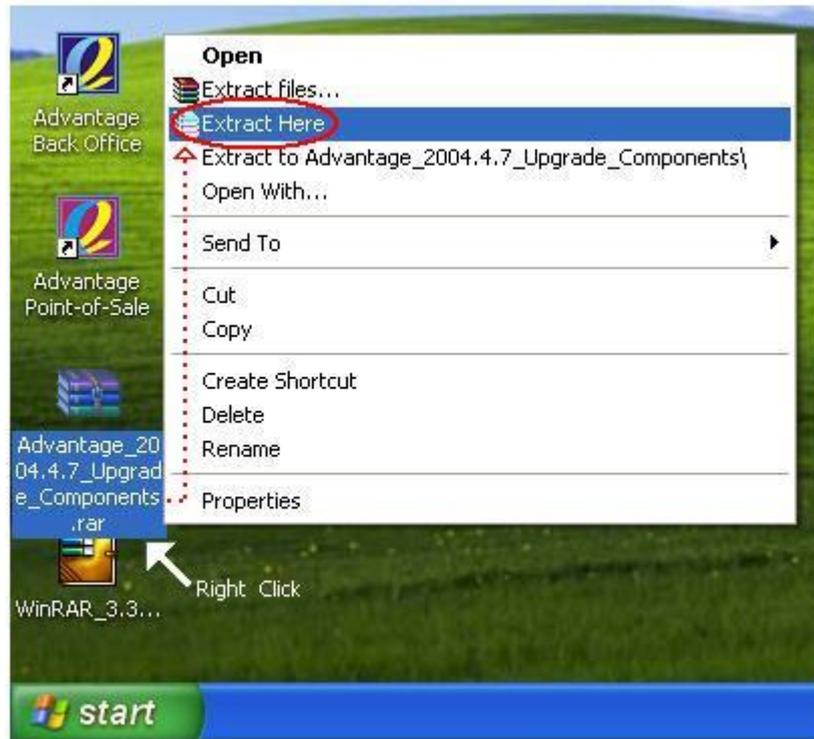
When this screen appears, the installation is complete.

- Please close the screen by clicking on the Red exit box **on the top right**.

### 14. Upgrade components “Icon” Change:

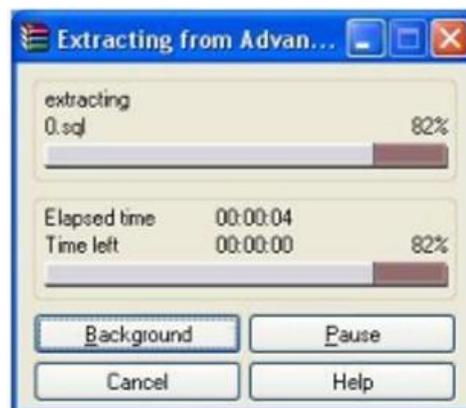


Note that the Advantage 2004.4.\_ Icon has changed. This means that WinRAR now recognises this file type.

**15. Extracting the Advantage Upgrade Components:**

You have to extract the Upgrade Components in order to do the upgrade.

- **Right Click** on the “Upgrade Components” and click on “Extract Here”

**16. The Extraction Screen:**

After clicking on the “Extract Here” button, the extracting wizard will briefly appear.

- Wait until the extraction screen closes automatically and follow the next step.

## 17. After Extracting the Upgrade Components:



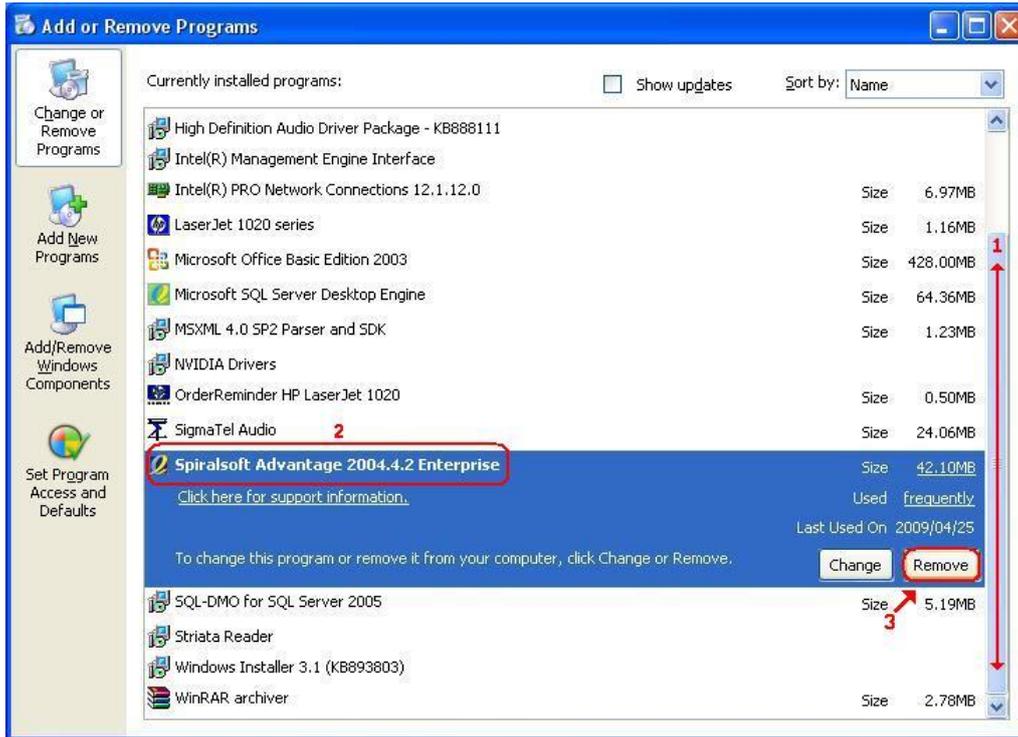
After extracting the “Upgrade Components” .rar file, you will notice a **FOLDER**.

**18. Un-Installing the Previous Version of Spiralsoft Advantage:**

It is very **Important** to “**Un-Install**” the software before you begin the Upgrade.

- First, Click on “**Start**”
- Go to “**Control Panel**”
- And then click on “**Add or Remove Programs**”

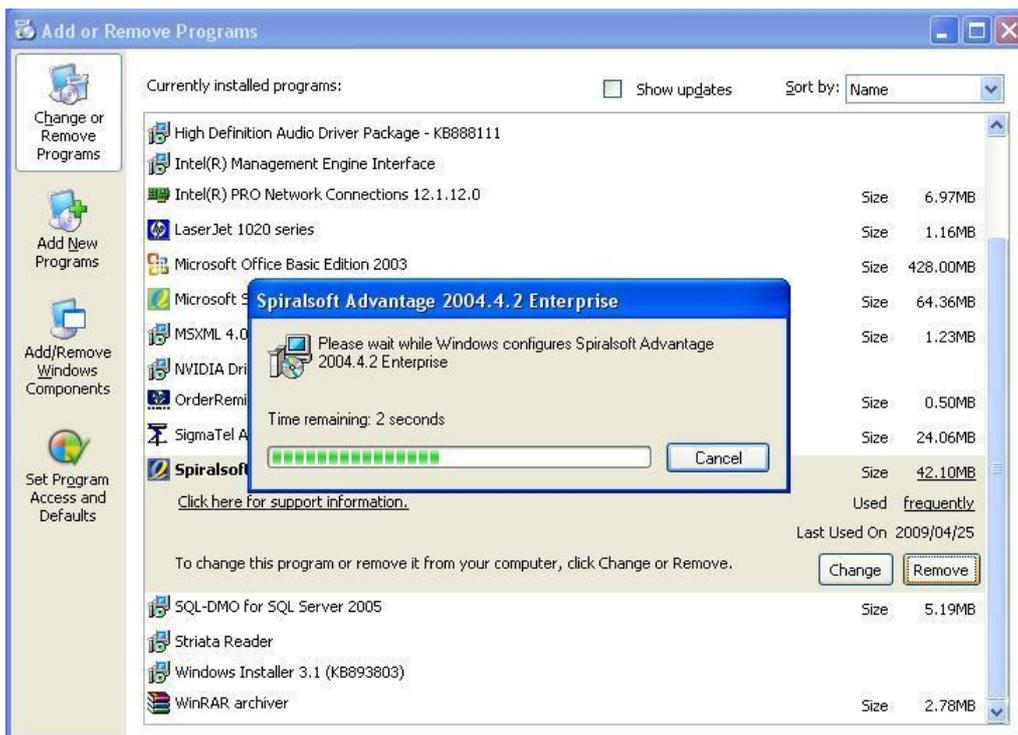
### 19. Scroll Down to “Spiralsoft Advantage 2004. . .” :



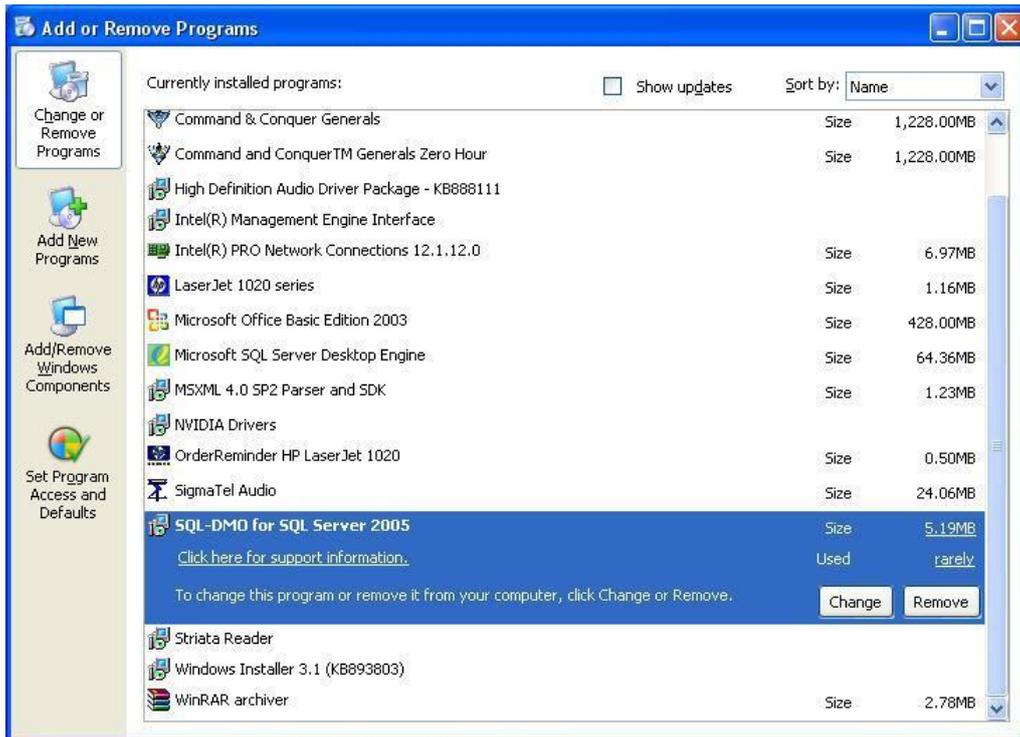
Select the Spiralsoft Advantage 2004. . . Enterprise Application from the List.

- First – Scroll down until you see the Spiralsoft Advantage 2004. . . Enterprise Application
- Click on the Spiralsoft Advantage 2004. . . Enterprise Application so that it is highlighted.
- Click on the Remove button.

### 20. Removing the “Spiralsoft Advantage 2004. . . Enterprise Screen”:

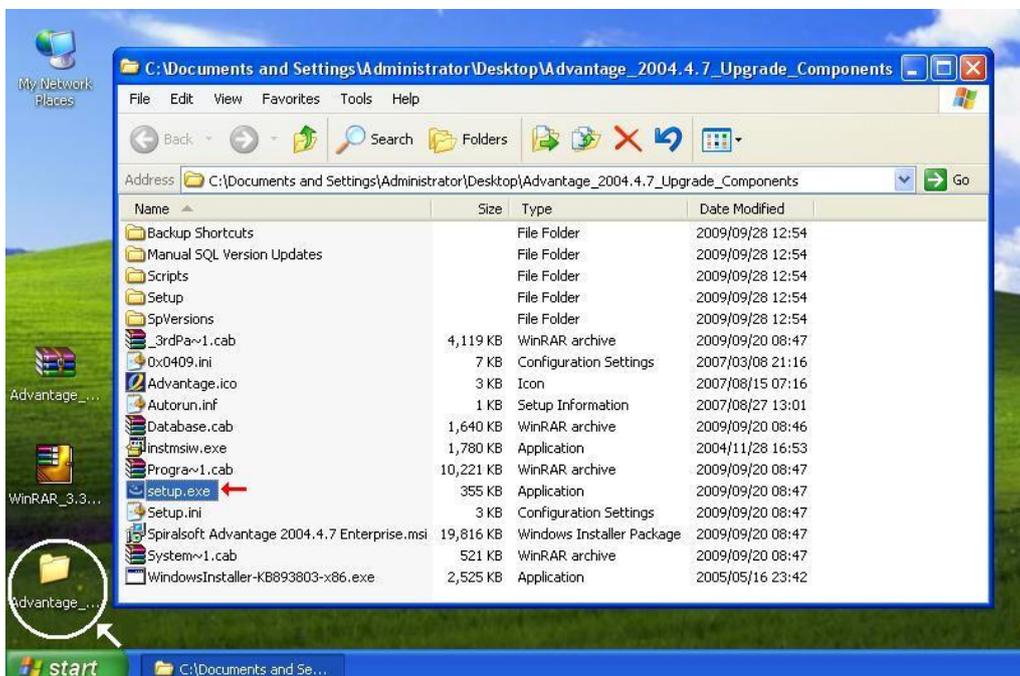


## 21. Add or Remove Screen after Spiralsoft Advantage has been Removed:



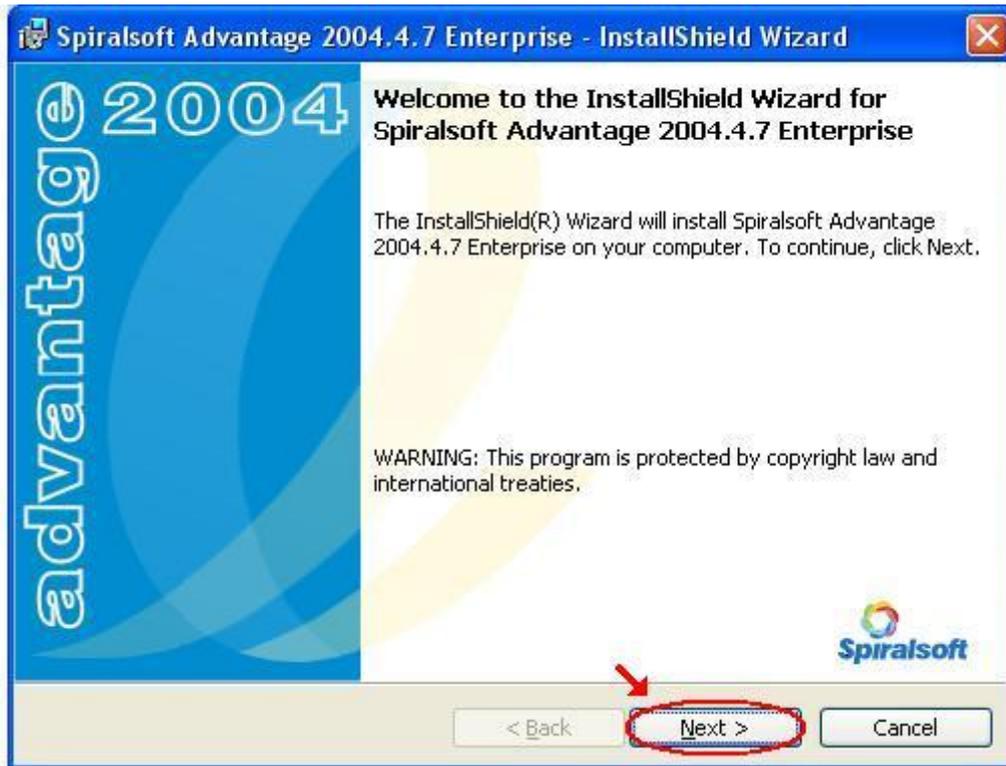
This is what the Add or Remove screen will look like after Spiralsoft Advantage has been removed. Please **DO NOT REMOVE** the **SQL DMO for SQL Server 2005!**

## 22. Starting the Upgrade Procedure:



Double Click on the Advantage 2004.4.7\_ Upgrade Components to open the extracted folder (White Arrow pointing to Circle).

- Double Click on the “**setup.exe**” (Red Arrow)
- Wait for the screen to come up showing “**Preparing to Install**”

23. Advantage Welcome Screen:

At this screen, just click on “Next”

24. Spiralsoft Licence Agreement:

This Screen displays the License and Support Agreement.

- Click on the “**I accept the terms...**” and then Click on “Next”
- You can also print a copy of the **Licence Agreement** here or print a copy from **C:\Program Files\Spiralsoft\Advantage\Legal**

25. Customer Information:

This screen displays your Computer Name and Organization.

- Click on “Next”

26. Setup Options:

**Remember:** The “Advantage Software Installation” option is checked by default.

- Select the “**Advantage Database Installation**” option and then the “**Database Upgrade**” option.
- After you have selected those two options, click the “**Next**” button.

### 27. Data Server & SQL Username and Password:

**Spiralsoft Advantage 2004.4.7 Enterprise - InstallShield Wizard**

**Database Server**  
Select database server and authentication method

Database server that you are installing to:  
Training-4 ✓

Connect using:

Windows authentication credentials of current user

Server authentication using the Login ID and password below

Login ID: sa

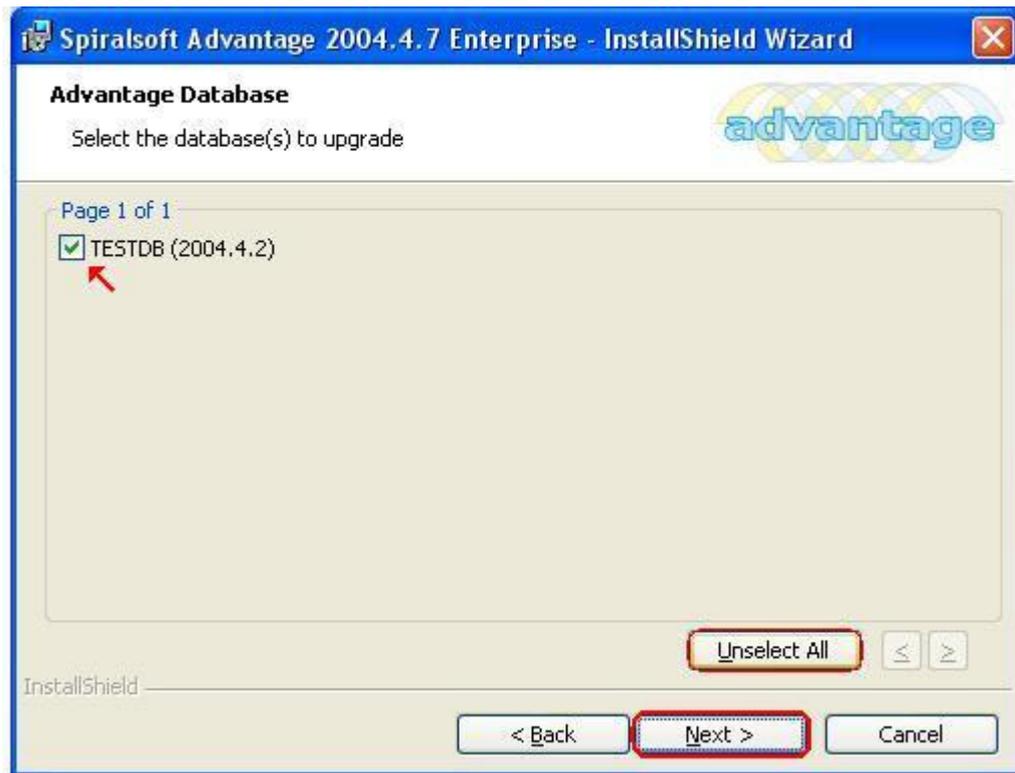
Password: \*\*\*\*\*

InstallShield

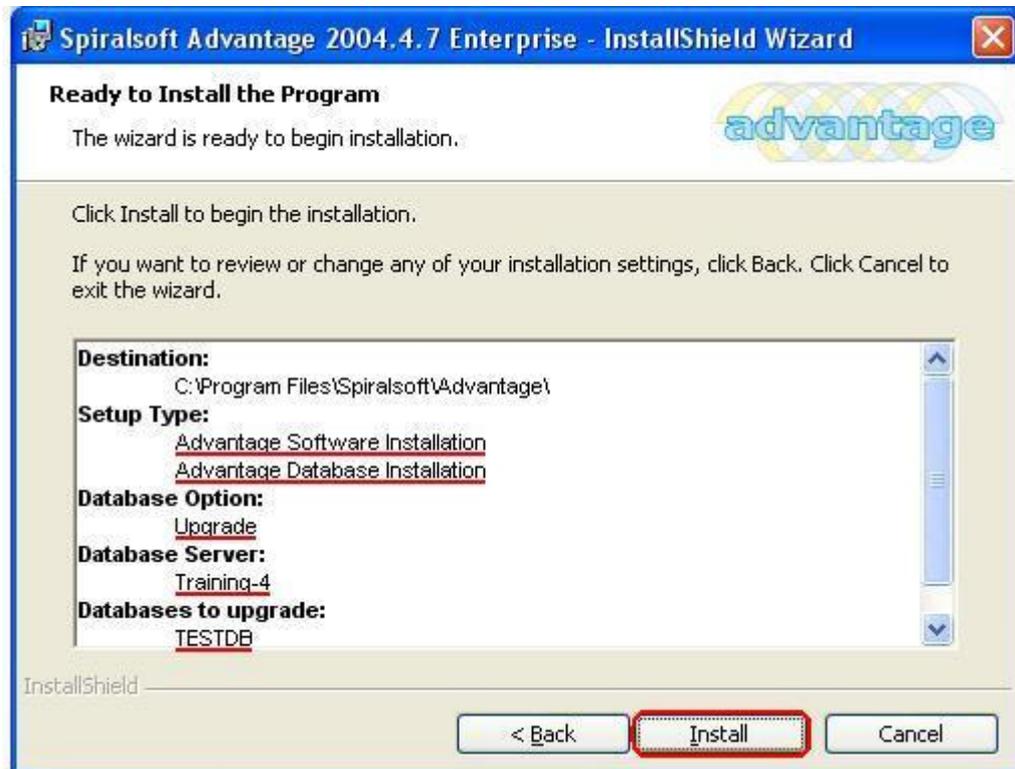
< Back   **Next >**   Cancel

### **DO NOT CHANGE THE SQL LOGIN ID OR PASSWORD!!!**

- Make sure that the “**Database Server that you are installing to**” is the correct one. It should automatically display in the drop down field above. **Note:** The Name in the drop down field **must be the server name** or must say “**Local**”

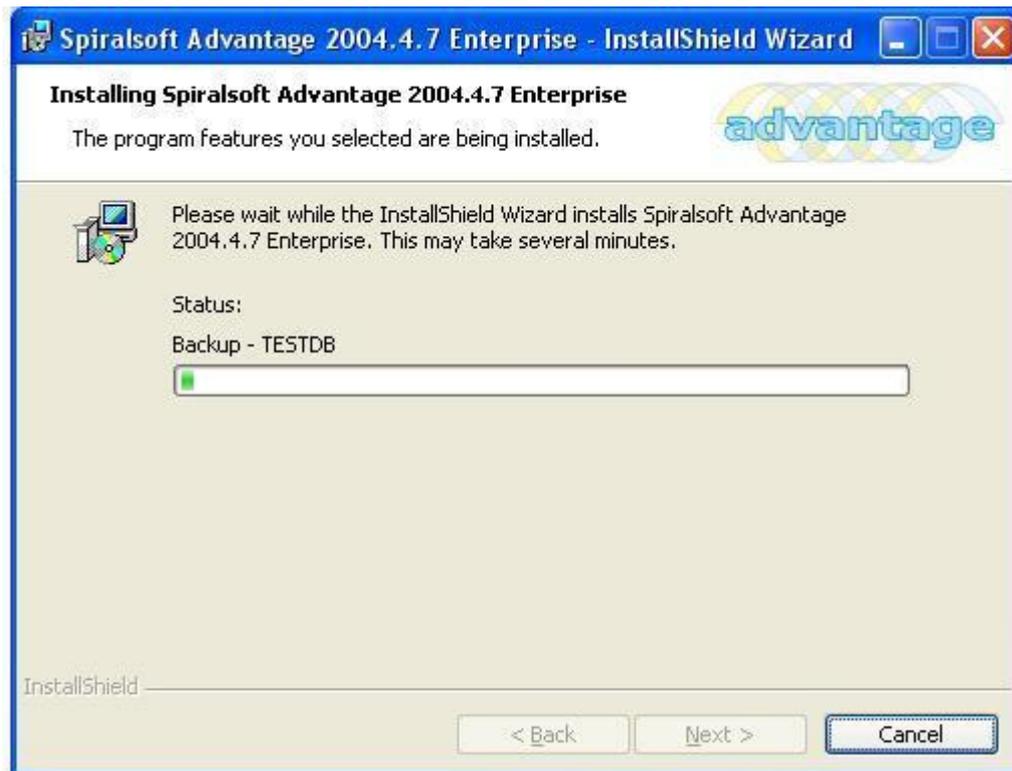
28. Selecting the Databases to Install:

- Click on the “**Select All**” button and then click on the “**Next**” button.

29. Installation Overview:

This is the Installation Overview Screen.

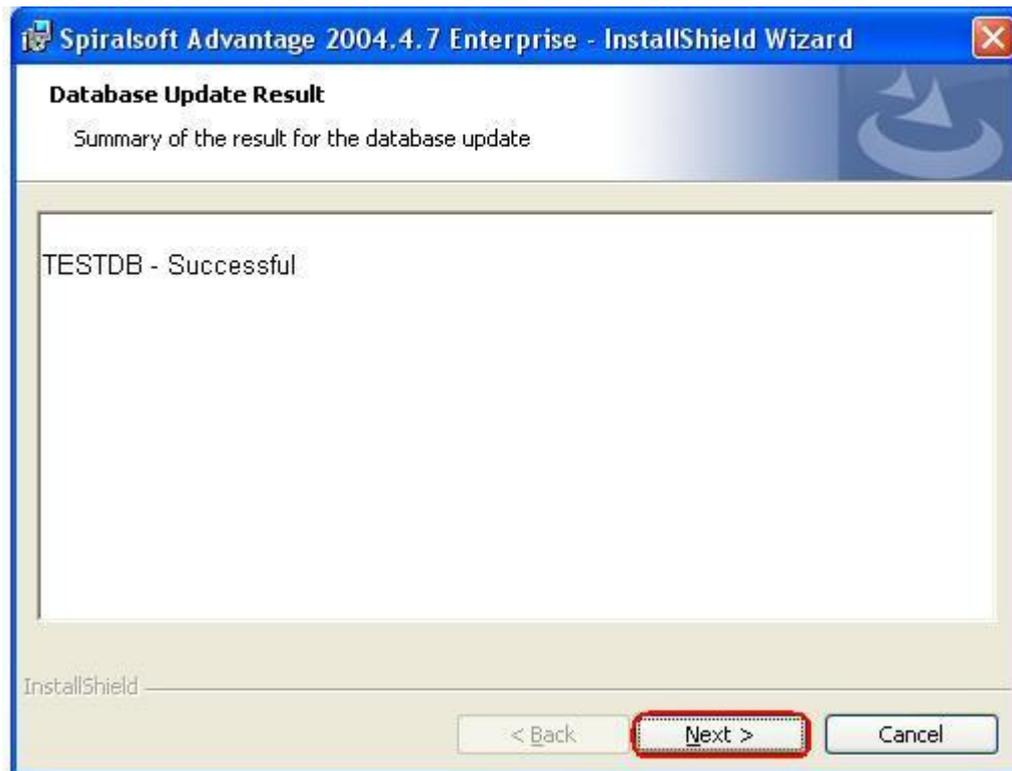
- Click on the “**Install**” button.

**30. Installation Progress Bar:**

This screen indicates that the upgrade process has started. The first phase of the upgrade is making a back-up of the specified database.

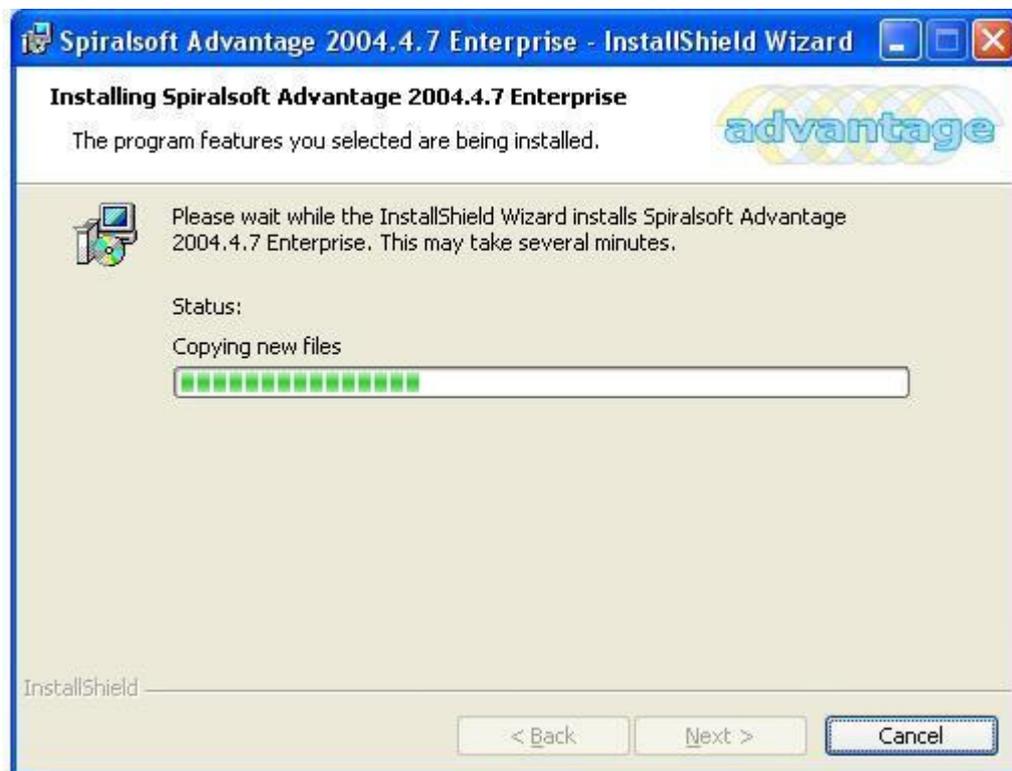
**31. Upgrading of the Database:**

This screen indicates that the upgrade of the Database has started. This is the second phase of the upgrade.

**32. Database Upgrade Status:**

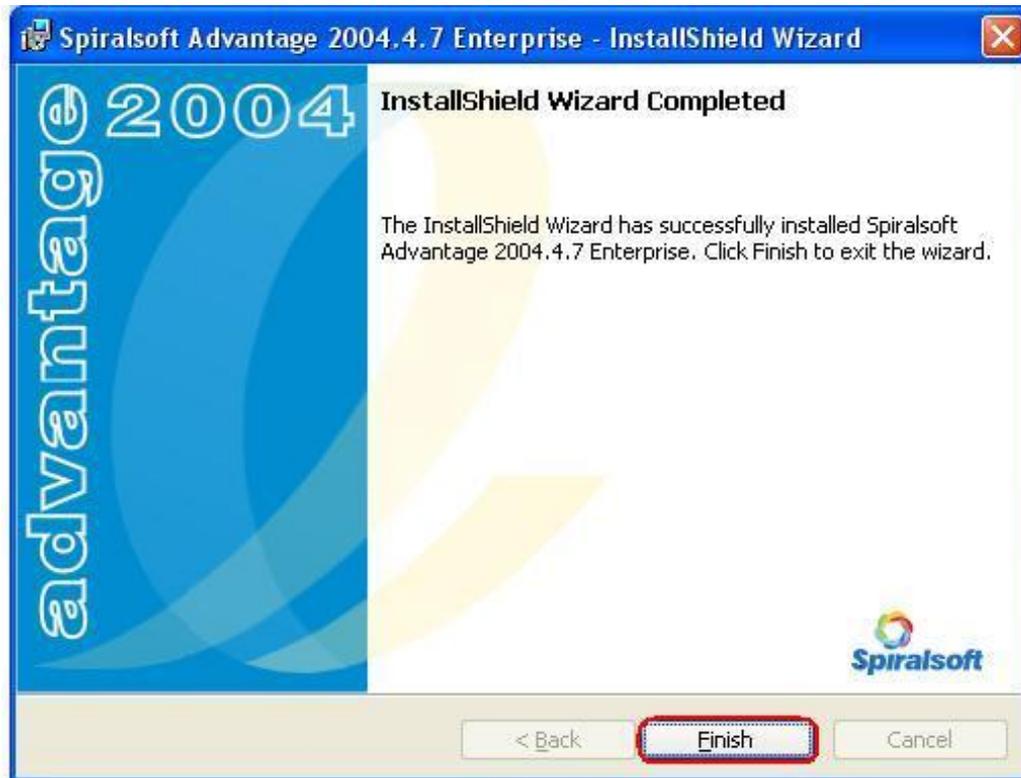
This screen indicates that the upgrade of the Database is Complete. This is the third phase of the upgrade.

- Click “**Next**” to begin the installation of the “**Advantage Application**”.

**33. Advantage Installation Progress Bar:**

This screen indicates that the installation of the Advantage Application is in progress. This is the fourth and final phase of the upgrade.

### 34. Installation is Complete:



The Installation of the Sever is now Complete,

- Click "**Next**" to complete the Installation.